

# Education, Health and Care Plan Satisfaction Survey

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## Introduction

Stockport Council strives to ensure that children and young people and their families are fully involved in decisions that are made about them. We want hear your views about your child's Education, Health and Care Plans (EHCP).

The information will be used to help us continue to do what is working well and to improve aspects of the process not working so well.

## 1. Person completing the survey

Are you:

- i) Parent or Carer of a child in pre 16 education
- ii) Parent of a child in post 16 education
- iii) Young Person aged 16 or over

## 2. Communication

- i) Were you offered a meeting with an Assessment and Review Officer at the start of the process?  
Yes  No  Don't Know
- ii) If yes, did the meeting take place within 2 weeks of the offer? Yes  No
- iii) Was the Education, Health and Care Plan process explained to you? Yes  No
- iv) By the end of the meeting did you understand the EHCP process? Yes  No

## 3. The Education Health and Care Plan (EHCP)

- (i) Were any changes agreed in the draft EHC plan incorporated into the final plan?  
Yes  No  None required  Don't Know

- (ii) How strongly do you agree that the final EHC plan reflected:

The discussion at the meeting?

- |                          |                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Strongly Agree           | Tend to agree            | Neutral                  | Tend to Disagree         | Strongly Disagree        |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Your views?

Strongly Agree

Tend to agree

Neutral

Tend to Disagree

Strongly Disagree

Your child's views?

Strongly Agree

Tend to agree

Neutral

Tend to Disagree

Strongly Disagree

What do you think we did well and/or not so well?

(iii) How far do you agree or disagree that the key actions in the EHC plan are clear and easy to understand?

Strongly Agree

Tend to agree

Neutral

Tend to Disagree

Strongly Disagree

What do you think we did well and/or not so well?

(iv) Overall how helpful do you feel the EHC plan is?

Very helpful

Fairly helpful

Neutral

Fairly unhelpful

Very unhelpful

What do you think we did well and/or not so well?

(v) How satisfied are you with the EHC plan?

Very satisfied

Satisfied

Neutral

Dissatisfied

Very dissatisfied

What do you think we did well and/or not so well?

(vi) Any additional comments you would like to make?

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If you are concerned or have any questions, please contact Special Educational Needs Section on 0161 474 2525

Optional:

Your name	
Postcode	
Phone number	